

March 31, 2020

Dear Parents and Guardians,

At Community Living York South, we are continually monitoring the situation and are in regular contact with Canadian Public Health Authorities. As well, we are working closely with our teams, planning and responding to the situation, to reduce the spread of the COVID-19 virus. At this time, we wanted to reach out to you and provide you with an update on what is occurring at Community Living York South during the pandemic.

We are taking all appropriate measures to ensure that the homes and community locations are safe and that we have plans and protocols in place to ensure they stay that way. Our focus is on providing essential direct support to the people who use our services and the infrastructure that makes that happen. With this in mind, we must continue with the closure of all our day programs and office locations.

Unfortunately, nobody knows how long this pandemic will continue, but all indicators are that it will be shorter if we all limit contact with others as much as possible. Community Living York South will continue not to accept any visitors into the twenty-four (24) hours support locations until further notice. Additionally, all of our day programs will remain closed until Monday May 4, 2020, at which time we will reassess the situation and advise accordingly.

We fully understand the pressure this is putting on families. We know this is causing hardship for so many people in our community. However, we will continue to support your family member to stay connected with you remotely via face time, skype, phone calls and other virtual platforms.

I'm continuously touched by the heart-warming dedication and commitment of the staff who come to work daily to support your family member in these uniquely challenging times. I invite you to acknowledge their professionalism with a call, an email or a note of thanks.

We are so grateful to families for your ongoing support and appreciate your understanding as we implement measures that are difficult but the right thing to do at this time.

Thank you again for your patience and understanding!

Sincerely

Don Wilkinson  
Executive Director

*Empowering people with an intellectual disability to live, learn, work, and participate in their community.*

*Autonomisant des personnes ayant une déficience intellectuelle, avec des moyens de vivre, d'apprendre, de travailler et de participer à leur communauté.*

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